Population-based screening for early detection and treatment of colorectal cancer (CRC) and precursor lesions, using evidence-based methods, can be effective in populations with a significant burden of the disease provided the services are of high quality. Multidisciplinary, evidence-based guidelines for quality assurance in CRC screening and diagnosis have been developed by experts in a project co-financed by the European Union. The 450-page guidelines were published in book format by the European Commission in 2010. They include 10 chapters and over 250 recommendations, individually graded according to the strength of the recommendation and the supporting evidence. Adoption of the recommendations can improve and maintain the quality and effectiveness of an entire screening process, including identification and invitation of the target population, diagnosis and management of the disease and appropriate surveillance in people with detected lesions. To make the principles, recommendations and standards in the guidelines known to a wider professional and scientific community and to facilitate their use in the scientific literature, the original content is presented in journal format in an open-access Supplement of *Endoscopy*. The editors have prepared the present overview to inform readers of the comprehensive scope and content of the guidelines.

**Introduction**

According to recent estimates by the International Agency for Research on Cancer [1], colorectal cancer (CRC) is the most common cancer in Europe with 432,000 new cases reported annually in men and women combined. It is the second most common cause of cancer deaths in Europe with 212,000 deaths reported in 2008. Worldwide, CRC ranks third in incidence and fourth in mortality with an estimated 1.2 million cases and 0.6 million deaths annually. In the 27 Member States of the European Union (EU), CRC ranks first in incidence and second in mortality, with approximately 334,000 new cases and 149,000 deaths estimated in 2008. Even in those Member States in the lower range for age-standardized rates of CRC, the burden of disease is significantly greater when compared with many other regions of the world (see reference [1]). CRC is therefore an important health problem across the EU.

Screening can be effective in cancer control in populations with a significant burden of CRC, provided the services are of high quality [2]. The aim of CRC screening is to lower the burden of cancer in the population by discovering disease in its early, latent stages [3]. Evidence-based methods permit treatment that is more effective than if disease is diagnosed later when symptoms have occurred. Early treatment of invasive lesions, for example by endoscopic resection of early CRC, can also be less detrimental for quality of life. The endoscopic removal of pre-malignant lesions also can improve and maintain the quality and effectiveness of an entire screening process, including identification and invitation of the target population, diagnosis and management of the disease and appropriate surveillance in people with detected lesions. To make the principles, recommendations and standards in the guidelines known to a wider professional and scientific community and to facilitate their use in the scientific literature, the original content is presented in journal format in an open-access Supplement of *Endoscopy*. The editors have prepared the present overview to inform readers of the comprehensive scope and content of the guidelines.

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http://goo.gl/ZPEHt

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Organization of a colorectal screening programme

The 29 recommendations and conclusions in the second chapter cover the key organizational aspects that influence the quality and effectiveness of a CRC screening programme [16]. They reflect the broad consensus in the EU on the fundamental principle that a CRC screening programme is a multidisciplinary process. The effectiveness of a programme is a function of the quality of each of the individual components of the process. Organized screening as opposed to spontaneous case-finding is essential to achieve and maintain appropriate quality.

The provision of a screening service must take into account the values and preferences of individuals concerned as well as public health considerations. The public health perspective in the planning and provision of screening services requires commitment to ensuring equity of access and sustainability of the programme over time. Adequate consideration for the perspective of the individual requires commitment to promoting informed participation and to providing a high-quality, safe service.

Successful implementation of a screening programme entails more than simply carrying out the screening tests and referring individuals to assessment where indicated. Specific protocols such as those used in call and recall systems must be developed for identifying and inviting the target population to attend screening or assessment of screen-detected abnormalities, and for monitoring cause of death. Protocols are also required for patient management in the diagnosis, treatment and surveillance phases to ensure that all individuals have timely access to appropriate diagnostic and treatment options. In addition, irrespective of the organizational approach, political and financial support is crucial to the successful implementation of any screening programme.

Evaluation and interpretation of screening outcomes

The third chapter contains 20 graded recommendations on the processes and procedures required for effective monitoring and evaluation of CRC screening programmes [17]. Of fundamental importance is the complete and accurate recording of all relevant data on each individual and every screening test performed. This includes both the information needed for the invitation system, which is best provided by an accurate population database, as well as individual test results, further diagnostic procedures and the final outcome of screening, and serious adverse effects. CRC incidence and mortality must be monitored and comprehensive systems must be developed to document the screening process, monitor data completeness and quality, and accurately compile and report results. Key measures, indicators and standards for monitoring programme performance and evaluating screening impact are recommended, some of which require linkage of screening data with data from other sources, such as cancer registries. The standards are based on an overview of performance measures available from published trial results and population-based screening programmes.

Performance indicators are essential for the supervision of a programme and for the provision of regular information to decision makers. The authors stress the importance of incorporating evaluation of the programme into the protocols adopted for the screening process before screening begins. This should ensure that the evaluation components are implemented from the very start of the programme.

Faecal occult blood testing

The fourth chapter includes 21 detailed recommendations concerning the design, application and selection of appropriate FOBTs in CRC screening [18]. The ideal biochemical test for population screening of CRC would use a biomarker, specific and sensitive for cancer and advanced pre-cancer, with an easily collected sample that could be safely and cheaply transported to a centralized laboratory for accurate, reproducible and inexpensive automated analysis. Although none of the currently available tests are ideal, the faecal immunochemical test (FIT) for haemoglobin and the guaiac-based faecal occult blood test (gFOBT) for men and women aged 50–74 years fulfil the criteria for screening recommended by the Council of the EU.

Immunochromatography tests have improved test characteristics compared with conventional guaiac-based tests. They are both analytically and clinically more sensitive and specific for the detection of haemoglobin. Their measurement can be automated and the user can determine the concentration at which a result is designated positive. By changing the designated ‘cut-off’ concentration, the proportion of false-positive tests and the number of colonoscopies performed can be adjusted to meet local requirements. Quantitative immunochromatography tests are currently the test of choice for population screening; however, individual device characteristics, including ease of use by the participant and laboratory, suitability for transport, sampling reproducibility and sample stability are all important when selecting the FIT most appropriate for an individual screening programme.

Guaiac-based FOBTs have proven characteristics that make them suitable for population screening. However, they lack the specificity and sensitivity of immunochromatography tests for the detection of haemoglobin, their analysis cannot be automated and the concentration at which they turn from negative to positive cannot be adjusted by the user. For these reasons guaiac-based tests are not the preferred test for new population screening programmes, although, depending on local labour costs, the mechanism of kit distribution and collection and the reduced sample stability in immunochromatography tests, they might prove more practicable and affordable than immunochromatography testing.

The authors and editors of the EU guidelines also stress the importance of centralized laboratory processing of screening tests and participation in laboratory external quality assurance schemes.

Quality assurance of endoscopy in CRC screening and diagnosis

A comprehensive view of the many-faceted aspects of quality assurance of endoscopy used for follow-up examinations as well as for primary screening is presented in Chapter 5 [19]. The complexity of the subject is reflected by the comparatively large number of specific recommendations (50 in total) that deal with planning and location of endoscopic services, infrastructure and equipment, preparation of the patient and aftercare, endoscopic technique, endoscopists’ performance, quality improvement, policies and processes. Provision of the service must take into account the perspectives of endoscopists and public health to ensure that the experience is high-quality, safe and efficient as well as people-oriented. Furthermore, historic development within different local and cultural contexts should be taken into account. The organization of the chapter reflects the patient journey through screening and follow-up. This approach reflects the consensus of the authors and editors that screening and symptomatic (diagnostic) services should achieve the same minimum
levels of quality and safety. Wherever possible, the quality assurance required for screening should have an enhancing effect on the quality of endoscopy performed for symptomatic patients. All people undergoing endoscopy, whether for primary screening, for assessment of abnormalities detected through screening, for assessment of symptoms or for surveillance, should have as good an experience as possible. They should be confident enough in the quality of the procedure developed to be able to recommend screening, assessment and surveillance of appropriate quality to their friends, family and colleagues.

**Professional requirements and training**

The 23 graded recommendations in Chapter 6 deal with professional and other requirements for screening staff [20]. Special training of the multidisciplinary team that is involved in the screening programme is required. The team includes administrative and clerical staff, epidemiologists, laboratory staff, primary care physicians, endoscopists, radiologists, pathologists, surgeons, nurses and public health specialists. All staff involved in the delivery of a CRC screening programme should know the basic principles of CRC screening. The need for specialist training in screening differs between the various disciplines and is most important for those involved in the planning and delivery of the service and diagnosis, e.g. epidemiologists, laboratory staff, endoscopists, radiologists, pathologists and nurses.

**Quality assurance in pathology in CRC screening and diagnosis**

The pathology service plays a crucial role in CRC screening because the clinical and subsequent management of participants in the programme depends on the quality and accuracy of the diagnosis. Pathology affects the decision to undergo further local and/or major resection as well as surveillance after screening. Chapter 7 contains 23 graded recommendations for pathology, concentrating on areas of clinical importance within a screening programme [21]. The associated annex discusses some of the more difficult areas and suggests topics for future research. The authors recognize that this is the first edition of what will be a continuing process of revision as new data emerge on the pathology, screening and management of CRC. It is also hoped that by setting minimum standards, these will be followed in all programmes and hence encourage the development of higher standards amongst the pathology community and screening programmes. Guidelines for the reporting and management of resected specimens have been included in an attempt to also move towards agreed minimum European standards of pathology in these areas. This will improve the clinical relevance of information obtained through evaluation and monitoring and should also facilitate the exchange of information and experience between programmes by making data and results more comparable. The authors and editors of the EU guidelines also stress the importance of participation in external quality assurance schemes for pathology services.

**Management of lesions detected in CRC screening**

The screening process can only be successful if timely and appropriate management follows early detection of lesions. Chapter 8 contains 32 graded recommendations on management of lesions detected in CRC screening [22]. In essence, the management of screen-detected adenomas and carcinomas does not differ, stage for stage, from that required for symptomatic disease. However, screening detects a different spectrum of disease compared with that diagnosed in the symptomatic population (i.e., there is a higher proportion of early disease). Some considerations in the management of screen-detected disease are therefore emphasized in this chapter of the guidelines. Of prime importance is the wide consensus on the principle that colorectal neoplasm is best managed by a multidisciplinary team. The relevant disciplines include surgery, endoscopy, pathology, radiology, radiotherapy, medical oncology, specialist nursing, genetics and palliative care [36]; these should work in close collaboration with primary care. Furthermore, it is recognized that the interval between the diagnosis of screen-detected disease and the start of definitive management is a time of anxiety for the patient and, if prolonged, presents the opportunity for disease progression. For these reasons, standards have been set which aim at minimizing delay [37]. Also of relevance in this regard is the recognition that colonoscopy is not merely a diagnostic procedure, but has therapeutic capacity [38], and it is essential that the endoscopist carrying out screening colonoscopy has the necessary expertise to remove all but the most demanding lesions.

**Colonoscopic surveillance following adenoma removal**

The primary aims of colonoscopic surveillance are to reduce the morbidity and mortality from CRC by removing high-risk adenomas before they have had a chance to become malignant and by detecting invasive cancers at an early, curable stage. However, colonoscopy is a costly, invasive and scarce resource and should be undertaken only in people at increased risk, and at the lowest frequency deemed adequate to provide protection against the development of cancer. If colonoscopy surveillance is undertaken, it should be performed to the highest standard. Chapter 9 includes 24 graded recommendations dealing with surveillance after removal of adenomas and a comprehensive strategy suitable for surveillance of patients attending screening programmes anywhere in the EU [23]. The recommendations reflect the fact that patients with previous adenomas are at increased risk for recurrent adenomas and hence CRC. The risk is thought to be linked to the number, size and histological grade of adenomas found and removed during baseline colonoscopy. On this basis, patients can be divided into low-, intermediate- and high-risk groups, and the interval to the first follow-up examination can vary accordingly. A reassessment can be made based on findings at the first and subsequent follow-up examinations. The risk stratification is predicated on an assumption that the initial and subsequent colonoscopies are of high quality and that there is complete removal of any detected lesions. The indication and interval for surveillance is determined primarily by the presumed risk for recurrence of advanced adenomas and cancer, but also by age, co-morbidity and patient wishes. Because surveillance colonoscopy consumes considerable resources, countries that have difficulty meeting the demand might not be able to sustain reasonable waiting times. Screening programmes should therefore have a policy on surveillance with a hierarchy of action for different risk groups based on resource availability. The policy may limit surveillance to the high-risk group if sufficient resources are not available to include people with lower risk.
Communication

Chapter 10 provides 35 recommendations dealing with communication [24]. CRC screening programmes can only be successful if they ensure that as many people as possible in the target population receive the relevant information to enable them to make an informed decision about attending screening. People using CRC screening services should receive accurate and accessible information, based on the most recent available evidence about the test proposed and its potential contribution to reduce illness, as well as information about potential risks, side-effects and limitations. Achieving this goal is challenging, because of the complexity of CRC screening programmes compared with other established programmes such as breast cancer or cervical cancer screening. This complexity may be an additional cause of anxiety for participants and therefore needs to be addressed in the communication strategy. People invited to screening therefore also need specific and clear instructions on how to use the FOBT kit or perform the bowel cleansing procedure.

The recommendations include information strategies, tools and interventions that can be used in current or future CRC screening programmes. They provide guidance specifically for screening programmes based on the FOBT, which is also the most frequently used test in programmes implemented in the EU. However, most of the recommendations can also be applied to programmes based on other tests.

Performance standards

Numerous measures, indicators and standards of performance are provided in the chapters dealing with evaluation and interpretation of screening outcomes [17], and quality assurance of endoscopy [19] and pathology [21] in CRC screening and diagnosis. The extensive consensus documented in the guidelines on relevant definitions and standards was facilitated by discussions in the International Colorectal Cancer Screening Network that demonstrated the need for further progress in programme monitoring and evaluation [39]. The executive summary includes a table of the performance standards [26]. All targets should be constantly reviewed in the light of experience and revised accordingly with regard to results achieved and best clinical practice. As far as possible, the targets given refer to men and women aged 50–74 years invited to and/or attending a CRC screening programme.

Discussion

Quality assurance aims to ensure that an endeavour leads to the outcome for which it is intended. This principle also applies to complex systems, such as screening programmes designed to lower the burden of colorectal cancer (CRC) in the population. Over 100 million men and women in the European Union (EU) are in the age range currently recommended by the Council of the EU for CRC screening (50–74 years). By 2007, CRC screening programmes were running or being established in 12 EU countries [13,40]. Since then, screening programmes have been expanded or initiated in several EU countries. At any given time, only a relatively small proportion of those attending screening will have latent disease and can therefore directly benefit from early detection and treatment. However, all participants are exposed to the risks of screening such as anxiety and morbidity due to false-positive screening results, and the risk of invasive procedures for detection and/or removal of suspicious colorectal tissue. Although the risks may be slight, they add up in the large number of people exposed to screening. Effective quality assurance ensures that the balance between the collective risk and the achieved benefit remains acceptable.

Experience gained from piloting and implementing numerous cancer screening programmes in the EU confirms the well-known observation that overall screening outcome depends on the level of performance at each step in the process of screening [3,13–16,41–43]; see also [44]. To maximize the benefit and minimize the risk of CRC screening, quality must be optimal throughout the process, and that includes the identification and personal invitation of the target population, the performance of the screening test and, if necessary, the diagnostic work-up of screen-detected lesions, and treatment, surveillance and aftercare [2,3].

Implementation of organized screening programmes, as opposed to ‘opportunistic’ case-finding is recommended because they include an administrative structure responsible for service delivery, quality assurance and evaluation. Population-based programmes generally require a high degree of organization in order to identify and personally invite each person in the eligible target population. Personal invitation aims to give each eligible person an equal chance of benefiting from screening and thereby reduce health inequalities. As with evidence-based screening for breast or cervical cancer, the population-based approach to programme implementation is also recommended for CRC screening because it provides an organizational framework conducive to effective management and continuous improvement of the screening process, such as through linkage with population and cancer registries for optimization of invitation to screening and for evaluation of screening performance and impact [3,13–17]. Nationwide implementation of population-based screening programmes makes services performing to high standards available to the entire population eligible to attend screening. Large numbers of professionals undertake further specialization in order to meet the screening standards. Consequently, these nationwide efforts also contribute to widespread improvement in diagnosis and management of symptomatic disease [2,3,13].

A number of internationally recognized guidelines and recommendations for best practice in CRC screening have been published elsewhere in recent years [45–52]. Numerous screening programmes, or scientific societies in their respective countries, have developed or recommended evidence-based guidelines and standards dealing with key elements of the screening process; see for example [53–57]. The EU guidelines are unique, however, because of their broad scope and detail and because they do not focus on indicating which methods can be recommended for screening. Although faecal occult blood testing for men and women in the age range 50–74 years is the only CRC screening method currently recommended by the EU [11], the European guidelines do not indicate a preference for this or any other method for use in CRC screening. Instead they provide comprehensive guiding principles and detailed, evidence-based recommendations on quality assurance that should be followed when implementing the screening methods currently employed in publicly mandated programmes in EU countries (FOBT, flexible sigmoidoscopy and colonoscopy).

The new EU guidelines are the first internationally developed, evidence-based, comprehensive guidelines dealing with the entire process of CRC screening. While all of the innovative elements in the new EU screening guidelines cannot be mentioned here, a few examples show how recent developments have been taken into account.
Differing levels of endoscopist competence have implications for planning the location of endoscopy services for a CRC screening programme, and this is one of the many new elements in the chapter dealing with quality assurance in endoscopy; see Chapter 5 [19].

The inclusion of recommendations dealing with non-polypoid colorectal lesions and serrated lesions, some of which are difficult to detect due to their non-polypoid morphology, is another innovative aspect of the guidelines; see Chapter 7 [21] and the annex to Chapter 7 [25]. Although the existence of these lesions had been reported earlier, their appreciable prevalence and potential significance in diagnosis and management of CRC attracted attention in the western literature during the development of the EU guidelines [58,59]. Sessile serrated lesions are often found in the proximal colon [25]. In a non-population-based screening setting in North America, interval cancers have been associated with proximal location and molecular traits, such as CpG island methylation phenotype (CIMP) [60], that occur in most sessile serrated lesions and traditional serrated adenomas [25]. Under-detection of non-polypoid and serrated lesions may therefore play a role in study results that have not shown a protective effect of colonoscopy against CRC mortality in the right colon [61,62]. The international discussions on the significance of these lesions, during the development of the guidelines, stimulated further efforts to clarify appropriate methods of histologic reporting and clinical management [59] and led to related recommendations in the guidelines [21,25]. Since then, recent findings at two academic endoscopy units in North America have indicated that the prevalence of proximal colon serrated lesions in patients undergoing screening colonoscopy in a clinical setting may be higher than previously reported [63] and a significant proportion of proximal serrated lesions may be missed during colonoscopy [64]. Interval cancers have also been associated with proximal location in a population-based screening setting in Europe [65]. These findings also illustrate the importance of the recommendations in the guidelines for routine documentation of the morphology and topography of lesions detected in CRC screening [19,21].

The European guidelines also include the first comprehensive classification for the histology of lesions detected in CRC screening; that is applicable worldwide; see Chapter 7, Table 7.1 [21]. A selection of images and digital slides showing the histopathology of lesions commonly detected in screening programmes, as well as some images illustrating pitfalls in histopathological interpretation, has also been established [66]. This depository for instructive images will facilitate the exchange of experience between programmes and professionals within and beyond the borders of the EU. Another example of the innovative character of the new EU guidelines is the first European protocol for surveillance of people found to be at elevated risk for development of CRC because of detection of adenomas at screening; see Chapter 9 [23]. Guidance on surveillance was deemed to be important by the editors and authors because surveillance on an inappropriate scale has the potential to expose patients to unnecessary risks and to prohibit implementation of nationwide CRC screening programmes because of unnecessary consumption of limited colonoscopy resources; see also [45,67].

The detailed recommendations on communication, particularly on the essential elements to be included in invitation letters and information brochures for CRC screening, are an additional resource in the guidelines that can help to lower barriers to participation and thereby help to make high quality screening available to all EU citizens; see Chapter 10 [24]. The comprehensive recommendations in the European guidelines are based on an extensive body of evidence; nevertheless, any aspect in the process of CRC screening could be improved through additional research and further exchange of experience between countries, programmes and other stakeholders. The authors, editors, contributors and reviewers who have participated in the development of the first edition of the guidelines therefore recommend that these efforts continue and that the evidence base and content of the guidelines is continuously updated. But keeping recommendations up to date is no guarantee that they will be followed or that effective CRC screening programmes will be implemented where they are needed. A number of criteria for successful implementation of cancer screening programmes have been identified in the chapter on organization [16]. This is an important area in which knowledge is expanding [68–71] and should be further developed to make effective use of CRC screening as a tool of cancer control.

Conclusions

In a state-of-the-art process, wide consensus has been achieved on a comprehensive package of evidence-based recommendations for quality assurance in CRC screening in the EU. Given the universally applicable guiding principles on which the guidelines are based and the broad spectrum of cultural and economic health care settings in the EU, the recommendations are relevant to any country or region with a burden of disease appropriate for screening in the coming years. Application of the recommendations and standards in these guidelines will facilitate quality management and promote the international exchange of information and experience between programmes that is essential for continuous quality improvement. Over time this will help to prevent deaths due to CRC and will improve the quality of life of many of the millions of people potentially affected by one of the most common cancers in Europe and the world.

It would be short-sighted, however, to assume that all of the problems of quality assurance in CRC screening and diagnosis have been solved. Coordinated additional resources are required for continuous updating of the evidence-based recommendations and standards, including resources for additional research and collaboration between countries, regions and programmes in implementation of the guidelines. Resources are also needed for capacity building in screening, diagnosis and therapy of CRC, to reduce waiting times. Appropriate political commitment and investment at an early stage is likely to save considerable resources later on, when the full impact of these improvements will become discernible.

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