Dear editor, we would like to share ideas on “The Role of the Smartphone in the Diagnosis of Vestibular Hypofunction: A Clinical Strategy for Teleconsultation during the COVID-19 Pandemic and Beyond.” Barreto et al. concluded that “The creation of a digital vestibular management algorithm for the identification, counseling, … during the COVID-19 pandemic and beyond.” During pandemic, alternative telecare service is useful but there is a necessity for training and selection of subjects for telecare. Indeed, using telemonitoring tool might be possible in case of high educated people, but it might not be possible for the poor and low educated patients. Basically, availability of communication network and affordability to telecommunication are main factors to support a good tele-health care. Additionally, the telecare usually takes time, it might not applicable for service a lot of cases. Additionally, it requires a safety system for patient identification for prevention of possible medical error. Finally, using of telecommunication might be associated with some unwanted health effects. Non-standard tool might cause eye problem and there is a report that telemedicine users are prone to have increased seizure rate.

Conflict of Interest
The authors have no conflict of interests to declare.

References